

## Agency Information Sheet

### Turkish Airlines Inc. | Riga

Frequency RIX-IST-RIX	Daily (Boeing 737-800 or 737-900 Next Generation aircraft 16 C/CI + 135 Y/CI)
Schedule (local times)	<b>Outbound</b> TK 1758 RIX 15:30 / IST 18:35 1,2,3,4,5,6,7 days <b>Return</b> TK 1757 IST 11:35 / RIX 14:35 1,2,3,4,5,6,7 days
Baggage	In general <b>30KG + 8KG</b> hand luggage / Piece concept on some routes as 2 x 23KG+ 8KG hand luggage (such as ACC/JFK/DAC/YYZ/LOS...) Golf bags: 15KG free per person (no PNR comment needed)
Cabin Classes	Economy , Comfort , Business (Comfort Class: separate cabin, class A,O,U only on selected long-haul routes on Boeing 777-300; Mainly: LAX,JFK,GRU,EZE,CAN,ICN,YUL,YYZ )
Transfer Flights *HOTELS	If more than 10h inevitable transfer time in Istanbul: <b>free Hotel</b> (Business Class: 7h). Passengers contact <b>Hotel Desk</b> in Arrival Hall; Only valid on TK beyond-Turkey flights (not domestic flights) <b>Meal Voucher</b> will be provided for the transit passengers who have 5h of connection time. (shall be referred to <b>care point</b> of TK near the <b>gate nr.: 215</b> )
Tour Istanbul	If more than 6h and less than 24h transfer time in Istanbul: free city tour (08:30-11:00/09:00-15:00/09:00-18:00/12:00-18:00) Passengers contact <b>Hotel Desk</b> in Arrival Hall; Only valid on TK beyond-Turkey flights (not domestic flights)
Details	08:30 - 11:00 Sightseeing + transportation 09:00 - 15:00 Breakfast + Lunch + Museums + transportation 09:00 - 18:00 Breakfast + Lunch + Museums + transportation 12:00 - 18:00 Lunch + museums + Transportation
Check-In	Open 2,5h before departure. Counters close 60 min before departure international
Seat Reservations	<b>FOC</b> (Economy class 7 days, Business class 90 days before)
Fleet	299 aircraft
Destinations	283 worldwide (4 <sup>th</sup> largest network worldwide), 110 countries
Miles program & Alliance	A <b>Star Alliance</b> Member / Turkish Airlines <b>Miles &amp; Smiles</b> Program: Classic, Classic Plus, Elite, Elite Plus
Lounges	<b>CIP Lounge IST</b> in Departure Hall / <b>Arrival Lounge</b> in transit area (both accessible for Business Class passengers, Elite or higher, and Star Alliance Gold Card)

#### AGENCY SUPPORT / SALES

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